

OUR ACHIEVEMENTS

Over the past three years, East Creek Community Centre has achieved considerable success in its activities and programs.

The Centre has:

- increased client support
- delivered a diversity of programs
- broken new ground with early intervention programs
- played an active role in Toowoomba's response to new and emerging culturally and linguistically diverse communities
- increased staff knowledge and skills in working with the community and with new community leaders
- provided work experience and training for young people
- contributed to new partnerships with other agencies.

About East Creek

East Creek Community Centre was established in 1988 by a group of residents who believed there was a need for a community house that was a place of friendship.

Our staff include a Centre Manager, an administrative assistant and program coordinators. We value the time, energy and skills of our many volunteers.

The Centre is managed by a committee of volunteers from the local area who are elected annually.

Government funding and small grants provide funds to run the Centre.

find out more at www.eastcreek.com.au

THANK YOU

- East Creek Community Centre clients, volunteers and staff and our planning day facilitator
- East Creek Community Centre Executive Committee
- representatives from Toowoomba Regional Council, Family Relationship Centre, Centacare and Toowoomba International Multicultural Society
- Toowoomba residents
- Mercy Family Services
- Page One Editing and Publishing

Your generous and insightful input has ensured our Strategic Plan will give us constructive and careful guidance over the next three years.

David Barton

President, East Creek Community Centre

Contact us

Phone (07) 4639 2755

Fax (07) 4639 2038

Email info@eastcreek.com.au

www.eastcreek.com.au

43 Kitchener Street

PO Box 2351

Toowoomba Qld 4350

FUNDED BY
Qld Department of Communities

MEMBER OF
South West Area Network
Community Centres and Family Support
Network Association Qld
Qld Council of Social Services

AFFILIATED WITH
National Link of Neighbourhood Centres/
Community Learning Centres



STRATEGIC PLAN 2010–2012

9 am–4 pm

Monday to Friday

43 Kitchener Street

Toowoomba 4350

OUR STRATEGIC PLAN 2010–2012

Welcome to the East Creek Community Centre Strategic Plan for 2010 to 2012.

East Creek Community Centre has been delivering programs and services to residents for over twenty years and is a valued and respected community resource.

The new directions for East Creek outlined in the Strategic Plan are the result of consultations with clients, volunteers, staff, executive committee members and community partners.

Our Plan tackles the challenges facing the Centre in a time of evolving social needs and local demographics.

The Plan retains the Centre's commitment to excellent service and worthwhile programs while addressing the continuing funding pressures placed upon it.

Our planning has resulted in a wealth of ideas which are now being put into practice.

We are confident that our Strategic Plan will give Toowoomba residents new perspectives on how the Centre can continue to provide a vibrant and valuable service to clients.

We welcome your feedback on our Strategic Plan and invite you to contact us with your ideas.

Strategic priorities for 2010 to 2012

Our eight strategic priorities for the Centre for the period 2010 to 2012:

1 Develop a clear vision for the Centre

2 Obtain sustainable funding

3 Improve our marketing and promotion

4 Expand or consolidate the Centre's programs

5 Increase our community involvement

6 Increase the Centre's usage

7 Increase advocacy for the Centre

8 Improve our work systems



Implementing our Plan

We have begun implementing the priority areas within the East Creek Strategic Plan.

New sub-committees of the Centre's Executive Committee, in funding and sustainability, marketing and promotions and community services have developed strategies and initiatives to achieve our goals in these critical areas.

Performance monitoring and reporting

The East Creek Strategic Plan and its supporting action plans will be part of ongoing monitoring and feedback undertaken by the Centre's management and staff, as part of the Centre's governance.



Join us for

- Family and parenting workshops
- Youth workshops
- Literacy classes
- Health information sessions
- Lifestyle management programs
- Computer classes
- Writers group
- Tax help
- Floral art and gardening
- Art classes
- And lots more...